



Policy of **Operational Excellence**

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Policy of Operational Excellence

PrimeKey Solutions AB develops solutions to ensure secure communication, protect data and increase trust.

Our values

Excellence - We are committed to our work, to our colleagues and to deliver excellent solutions that helps both PrimeKey and our customers to excel.

Trust - PrimeKey is in the business of providing trust in insecure environments. We are a trustworthy partner to our customers. PrimeKey is a work place where we trust and rely on each other.

Openness - PrimeKey is open to the community and to our customers with our Open Source technology. We are open towards each other with our knowledge, our time and our ideas.

Our mission

We create trust for the connected society by providing world class security solutions with passion and expertise.

Our vision

The world of IT - a secure place for sensitive information and communication.

Quality

Our customers and other stakeholders can expect that we;

- invent competitive products for information security with aim of being market leading in terms of technical solutions and robustness,
- provide customers and partners with best in class support and service world-wide,
- provide products, services and support on time and according to agreement,
- develop smart processes for running the company by continuous improvements,
- ensure the company's performance by competent and professional personnel and suppliers,
- follow current legislations and other binding requirements,
- see these statements as a commitment for management and personnel to continuously improve the quality management system.

Environment

We prevent and minimize negative environmental impact – to do this we;

- develop robust products with a long lifetime,
- develop efficient products consuming a minimum of energy during its lifetime,
- perform customer and partner related activities from remote when possible and suitable,
- use resources efficiently and prevent pollutions by distributing the products digitally when possible,
- follow current legal and other requirements,
- actively work with continuous improvements through environmental awareness by our personnel and suppliers,
- see these statements as a commitment for management and personnel to continuously reduce the negative impact on the environment.

Information Security

We secure information security in our business and operations – to do this we;

- take continuous actions to fulfil customers' and other stakeholders' requirements on information security,
- govern internal and external information through strategies and processes,
- evaluate risks continuously and at changes in business - for high risk factors, action plans are implemented,
- invest in technology and competence to meet requirements and objectives for information security,
- continuously inform our personnel and suppliers about information security,
- actively work with improvements with regards to information security,
- see this policy as a commitment for management and personnel to continuously improve the information management system.

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Magnus Svenningson

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